

This Privacy Policy (**Policy**) has been created in order to disclose the information gathering and dissemination practices for Quickchange™ and the Quickchange™ Website (**Website**) found at www.quickchange.com.au.

This Policy is in addition to the Quickchange™ Terms and Conditions and must be read in conjunction with those Terms and Conditions. If you do not agree with the Policy please do not use Quickchange™ or access the Website.

Maxgaming NSW Pty Ltd reviews the Policy periodically and reserves the right, at its discretion, to modify or remove portions of this Policy at any time. You should visit the Website regularly for changes to this Policy.

Questions or comments regarding this Policy should be directed in the first instance to Quickchange Customer Service on 1800 307 551 between the business hours 8:30am to 5:30pm, Monday to Friday or in writing to:

Quickchange
PO Box 1528
STRAWBERRY HILLS NSW 2012

Collection of Personal Information

Maxgaming NSW Pty Ltd takes your privacy very seriously.

In registering with Quickchange™ we collect from you **Personal Information**. This is any information that personally identifies you. When you register with Quickchange™, we ask you for personal details including name, residential address, telephone number and email address. This information enables us to identify who is using Quickchange™. We may also collect from you credit card information including, but not limited to, your credit card number and the expiry date of your card. This information is passed on to a third party for the purposes of processing your payment. No credit card information is stored by Maxgaming NSW Pty Ltd.

We may also collect **Aggregate Information** from you as you use the Website. Aggregate Information is anonymous data that we use to analyse trends, administer the Website, diagnose problems on the Website's services, track user's movement, gather broad demographic information for aggregate use and to help improve the quality of the web pages on the Website. It may be your domain name or your IP address. None of this information is connected by us with Personal Information.

Maxgaming NSW Pty Ltd complies with the requirements of the Privacy Amendment (Private Sector) Act 2000 in the collection and dissemination of Personal Information.

Use and Disclosure of Personal Information

We may share Aggregate Information with our partners and advertisers. We will not share your Personal Information with any third party without your express permission. We will give you a way to "opt-in" of being contacted for promotional purposes by us and any third parties.

Here are some ways we might use or disclose your Personal Information:

- To send you information about Quickchange™ or Maxgaming NSW Pty Ltd.

- Where you have agreed, to give to our content partners, who may send you promotional material.

In all cases, we only use your Personal Information for the primary purpose for which the information was provided.

We may send you information on behalf of our advertisers. We will not give them your Personal Information without your express permission.

We will not disseminate any Personal Information about you for any other purpose without your consent unless we believe it is necessary:

- Because it is required or authorized by law.
- To provide you with a service which you have requested.
- To implement Quickchange™.
- To assist a law enforcement agency or agency responsible for national security in the performance of its functions.
- To protect our rights or property or those of any user of Quickchange™, or any member of the public.
- To lessen a serious threat to a person's health or safety.

We may retain the content of any email that you send to us. Any Personal Information contained within those emails, including your email address, will only be used or disclosed in the ways set out in this Policy. Your email message content may be monitored by our Internet Service Provider or Maxgaming NSW Pty Ltd employees for maintenance purposes or if email abuse is suspected.

Anonymity

Where practicable, we will give you the opportunity to enter into a transaction with us anonymously.

Website and Service Updates

We may also send you Website and service announcements regarding Quickchange™. You are not able to unsubscribe from Quickchange™ service announcements, which contain important information about Quickchange™. We will communicate with you in regards to issues relating to your account via the email you registered with us.

Modifying Personal Information

Maxgaming NSW Pty Ltd has in place procedures to ensure that any Personal Information collected from you is complete and up-to-date.

If you want to check the accuracy or update any Personal Information that you have given to us, here are your choices:

- Contact Quickchange Customer Service on 1800 307 551.
- Or in writing to:

Quickchange
PO Box 1528
STRAWBERRY HILLS NSW 2012

Although it is not always possible to remove or modify information in the databases, we will make reasonable efforts to do so. If you've given us information for third parties (as we mentioned above) and we've already passed it on, we cannot delete or change the information.

If Personal Information supplied by you is no longer needed by us we will take all reasonable steps to delete any information that identifies you.

Identifiers

Maxgaming NSW Pty Ltd does not collect or use Tax File Numbers or Medicare numbers to identify individuals.

Cookies

A cookie is a piece of data stored on your hard drive containing information about your computer. The use of cookies on websites is a common industry standard. Cookies act as unique identifiers, used to distinguish between different members. They can enable us to track your use of the Website

The Website uses a cookie to inform the user of changes to the Website and to allow access to the Website. If a user rejects the cookie, he/she will be prevented from using the Website.

We may use cookies when we conduct voting polls, surveys, and contests to limit multiple responses and registrations. We may also send third parties information from cookies to enable them to deliver more personalised advertising to you. Users may reject these cookies and still be able to use the Website.

We will never use cookies to retrieve information from your computer that was not originally sent by us to you in a cookie. We do not associate information obtained from cookies with Personal Information.

Most browsers are initially set to accept cookies. If you'd prefer, you can set yours to refuse cookies or to alert you when cookies are being sent. You can also delete cookies from your hard drive at any time. However, it is possible that some parts of the site will not function properly if you reject or delete cookies.

Spamming

Spamming is sending mass unsolicited emails. Maxgaming NSW Pty Ltd operates an opt-in only policy so we'll only send you promotional material if we have your permission, unless there is a legal or operational requirement for us to do so.

Security of Personal Information

Maxgaming NSW Pty Ltd has taken reasonable precautions to protect the security of your Personal Information which it collects from you. These include provisions to preserve the security of the information in our own systems and to prevent unauthorised access, modification, use or disclosure, and back-up systems to prevent accidental or malicious loss of data.

Unfortunately, there's always a risk involved in sending information through any channel including over the Internet and you send information over the Internet entirely at your own risk.

To the extent permitted by law, we will not be responsible for any unauthorised access or use of this information.

Links to Third Party Websites

The Website may contain links to other sites. Please be aware that we are not responsible for the privacy practices of any such other sites. We encourage our users to be aware when they leave our site and to read the privacy policies of each and every web site that collects personal information. This privacy policy applies solely to information collected by the Website.

Transborder Data Flows

We will only transfer Personal Information supplied by you to us to a third party in another country with your consent and in accordance with the privacy laws of the country in which that party resides or is incorporated.

Notification of Changes to this Privacy Policy

If we decide to change this Policy, we will post those changes on the Website so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If at any point we decide to use Personal Information in a manner different from that stated at the time it was collected, we will notify users by way of an email. Users will have a choice as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy under which the information was collected.

Additional Privacy Information

If you are interested in obtaining additional information of privacy, you can visit the Australian Federal Privacy Commissioner's website at www.privacy.gov.au.

April 2005

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