

# CMS CONNECTIVITY CERTIFICATE

Booklets of CMS Connectivity Certificates are now available for purchase from the Department. It is recommended that venues use the CMS Connectivity Certificate to assist in meeting their statutory responsibilities to ensure all gaming machines are connected to the CMS.

The CMS Connectivity Certificate can be used to establish a clear understanding between your venue and the licensed technician, on the status of CMS connectivity at your venue.

If CMS connectivity has not been fully restored, it will be reflected on the CMS Site Controller screen. The venue representative and licensed technician should agree to the status of CMS connectivity via this screen and this should be recorded on the CMS Connectivity Certificate.

It is strongly recommended that following completion of any work that may have disrupted the communication of gaming machines to the CMS, the licensed technician be required to complete the CMS Connectivity Certificate. Provision is made on the form for noting who is responsible for restoring CMS connectivity.

If you ascertain that a loss of connectivity is due to the failure of CMS equipment or if you are unable to restore connectivity please contact the CMS Help Desk on 131 785. An authorised technician from the CMS service provider will then be sent to the venue to restore connectivity to the CMS.

Where the CMS connectivity issue is deemed to be as a result of venue activities, the venue may be charged the associated maintenance costs.

Where the CMS connectivity issue has been identified as a result of faulty CMS equipment, the associated maintenance costs will be borne by DMS.

Information Sheet 5/03 and the CMS Connection Policy are available from the Department's website. Both publications have further details of various roles and responsibilities in relation to CMS connectivity.

In addition two handbooks are now available on-line at the DMS Internet site ([www.dmsnsw.com.au](http://www.dmsnsw.com.au)) that contain useful information about the CMS including a chapter on CMS connectivity.

The CMS Operations Handbook is designed specifically for venues and the CMS Technical Handbook is designed to assist licensed technicians. Both handbooks clearly define the roles and responsibilities of venues, licensed technicians and the CMS Maintenance Service Provider (Bytecraft) in relation to CMS connectivity.

The Gaming Machines Act 2001 places a condition on all venues that all gaming machines are to be electronically connected and to remain electronically connected to the CMS (Section 132 and 133). Section 133(2) provides for a maximum penalty of \$11,000 for each offence. Alternatively, an infringement notice for an amount of \$1,100 may be issued.

The CMS Connectivity Certificate is available in self-carbonating books of 25 for \$8.80 or books of 100 for \$13.20 (Plus S&H charges)

## 25s

No of Books of 25s @ \$8.80 each plus shipping and handling \$1.45 per book to a maximum of \$5.80

No. Cost \$

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## 100s

No of Books of 100s @ \$13.20 each plus shipping and handling \$1.45 per book to a maximum of \$10.15.

No. Cost \$

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**all prices include GST**

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