
CMS Industry Handbooks

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As part of the communications strategy for improved interaction with venues and industry members, Data Monitoring Services (DMS) has developed two handbooks, the CMS Technical Handbook and the CMS Operations Handbook.

The CMS Technical Handbook has been designed to assist licensed technicians manage their activities with regards to the establishment and maintenance of CMS connectivity on behalf of venues. It may also be used as a reference tool by venue representatives to assist with their responsibility of maintaining the venue's connectivity to the CMS.

The CMS Operations Handbook is designed specifically for venues and will address a venue's management of the operational and administrative requirements of the CMS.

Both Handbooks can be utilised by other gaming industry members as a term of reference for understanding the technical responsibilities and venue requirements determined by the Regulator in managing and maintaining connection to the CMS.

Content

Together the handbooks provide information on the following:

- Overview of the CMS
- CMS Roles and Responsibilities
- CMS Venue Infrastructure
- Gaming Machine Authorisations and Venue Configuration Changes
- CMS Connectivity and Maintenance
- Assessments and the CMS Monitoring Fee
- Trouble Shooting Guide
- CMS Contacts

Availability

Both CMS Handbooks are now available on the DMS Internet Site at www.dmsnsw.com.au. They are accessible in an easy to view and print format and are provided to venues and industry members free of charge.

Hard copies of both Handbooks are available from DMS for the cost of \$50.00 each (includes distribution costs). Please contact the DMS Help Desk on 131 785 to place your order.

Feedback

We welcome any feedback you may have on either the CMS Technical Handbook or the CMS Operations Handbook. Should you wish to provide feedback, please utilise the **Contacts** section on the DMS Internet Site or contact the DMS Help Desk on 131 785.