

Custodianship of GMICs

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Data Monitoring Services (DMS), a division of Tab Limited, is the New South Wales (NSW) Government's licensee responsible for the Centralised Monitoring System (CMS) that monitors all approved gaming machines installed in NSW clubs and hotels.

Responsibility for GMICs

As part of the establishment of the CMS, a device known as the Gaming Machine Interface Card (GMIC) was installed into each gaming machine. Whilst DMS is the owner of each GMIC, it is legislated that venues are responsible for its care and for any loss incurred during standard business operations.

The responsibility for care of the GMIC includes the removal of the GMIC prior to the disposal of a gaming machine from the venue.

To ensure that you protect these assets it would be appreciated if you could instruct any licensed technician utilised by your venue to ensure that GMICs are removed from any gaming machines that are being replaced or traded out of your venue. In the instance that replacement gaming machines are to be installed within the venue, the GMICs should be removed from the disposed gaming machines and installed into the replacement gaming machines.

Excess GMICs

In the instance where there is a reduction in the gaming machines installed within your venue (that is, the disposed gaming machines are not to be replaced), the licensed technician must remove the GMICs and advise the DMS Help Desk to arrange for the CMS Service Provider, Bytecraft Systems Pty Ltd (Bytecraft), to collect the excess GMICs from the venue.

Excess GMICs must not be stored at your venue for future use, nor should they be removed from the venue by any licensed technician, with the exception of a Bytecraft employee or sub-contractor.

Failure to meet this requirement may result in a financial penalty being incurred by the venue. Therefore, it is important that you, and the licensed technicians that you utilise, protect your interests by adhering to these requirements.

It would be greatly appreciated if any in-house licensed technicians or other venue representatives, other than Bytecraft technicians, who are in possession of GMICs for any reason, or who have excess stocks of GMICs from previous gaming machine disposals, contact the DMS Help Desk to arrange for the collection of these GMICs.

Further information

If you require further information regarding this, or any other CMS related matter, please do not hesitate to contact the DMS Help Desk on 131 785, or via email at DMS@dmsnsw.com.au.